

## OVERVIEW

Intermec's Global Professional Services assures you the smoothest and highest quality data collection system implementation in the industry. Whether you've never been involved in—or have a great deal of experience with—the design and implementation of a data management system, we can help. From determining the best solution through our consulting service, to total project management, site engineering, and system installation, we work with you to ensure your total success.

Intermec Technologies has offices in every continent. Its Professional Service's team has years of experience in automatic data collection (ADC) industry, providing solutions in virtually every market. With this experience, we can provide your company with viable solutions that will not only fit your needs today, but well into the future.

Intermec's Professional Services include:

### **Consulting Services**

We offer a wide variety of consulting services, such as efficiency planning, business process design, and network configuration and methodologies to assist you in moving your data collection project from idea to reality. Our consultants bring you the experience of having successfully installed one of the largest bases of ADC systems throughout the world

### **Project Management**

Intermec project managers work with your company to ensure that your ADC project is set up to succeed—before it is launched. They can help with the design, implementation, and management of solutions and rollouts. Their job is to make sure your project stays within budget, on schedule, and that the solutions delivered are to your satisfaction.

### **Site Engineering**

Our systems analysts conduct RF site surveys to determine the optimum number, placement, and configuration of access points and antennas for the required optimum wireless coverage. To ensure the quality of your wireless system, factors such as building construction materials, electromagnetic forces, and RF interference are taken into consideration. We make sure every technical requirement is met during the design and implementation of your system.

### **Logistics Control Center**

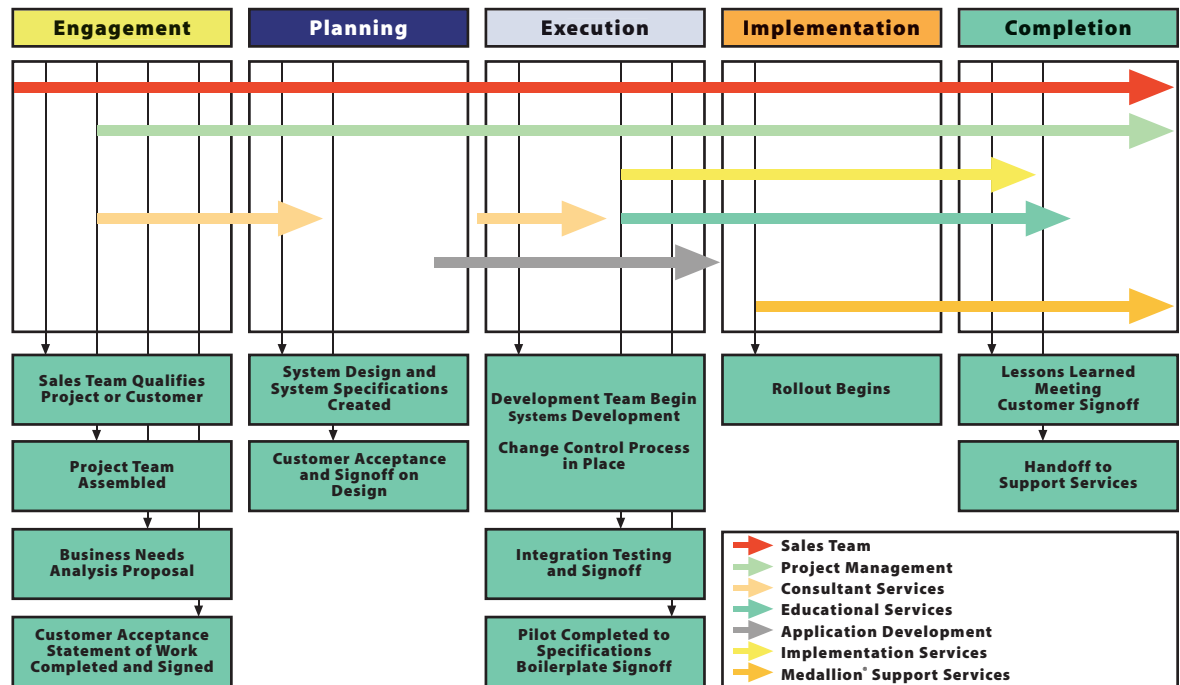
Intermec provides you with a facility and expertise to centrally stage, configure, and test your equipment even when using multiple vendors. This service, which significantly reduces your installation time, unpacks each device, loads the software, configurations devices and system, and conducts operational tests per your requirements. After satisfactory completion of all required tests, your system is professionally re-packed and shipped to your location ready for “plug and play” installation.

### Technical and Sales Education

We provide technical education for end users of newly installed systems to aid your company in realizing optimal results from your new system. This education can improve employee productivity, expedite return on investment, and increase user acceptance of new technology. Sales education includes Intermecc product information and sales strategies for all lines of business.

To learn more about Intermecc's Professional Services, please call 1-800-934-3163 and mention Professional Services or go to [www.intermec.com](http://www.intermec.com).

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